TOURIST ACCOMMODATION STANDARD
- HOMESTAY

NATIONAL STANDARDS COUNCIL
BRUNEI DARUSSALAM

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National Standards Centre

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1) Brunei Darussalam Standards are subjects to periodic review and references to technological changes and new developments. Any changes made hereafter are documented through the issue of either amendments or revisions.

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3) This 31:2016 PBD does not purport to include all the necessary provisions of a contract.

Amendments issued since publication

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<th>Amd No</th>
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**Brief Intro on National Standards Council**

Formed in 2009, the Council is envisioned to act as the body responsible for strengthening and monitoring standards and conformance in Brunei Darussalam. Its members encompass multiple agencies across the Government, industry and consumer interest and are envisaged to provide policy direction that will firm up national initiatives to create and stimulate sustainable economic growth. In this endeavor, factors such as creation and promotion of awareness on consumer safety and interest will also form part of the main scope of the council.

The work of the council is facilitated by the National Standards Centre (NSC), under the Energy and Industry Department. Prime Minister’s Office. With the main role of strengthening the capacity and sustainability of the national standards infrastructure, the NSC has been instructed to act as a body that provides a platform to complement the formation of the Council.

On matters pertaining to the development of national standards i.e. Piawai Brunei Darussalam (PBD), the management of its activities are monitored through the formation of National Standards Committees. Clustered based on the scope of its industry, the work of developing PBD stands guided by the international practice with the involvement of multiple agencies across the Government, industry and public as a whole.

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COMMITTEE REPRESENTATION

The Technical Committee on Tourism for Accommodation was entrusted by the Ministry of Primary Resources and Tourism for the preparation of this Brunei Darussalam Standard. The members of the Technical Committee are as follows:-

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<thead>
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<tr>
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<tr>
<td>Abdul Rani Bin Siteh</td>
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<td>Malati Binti Hj Abd Ghani</td>
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<td>Name</td>
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<td>Sumbiling Eco Village</td>
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<td>Hj Hussin bin Ahmad</td>
<td>Trandie Marina Resorts</td>
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<td>Seri Tanjung Homestay</td>
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<td>Hjh Mordiah Binti Hj Zakiah</td>
<td>Women’s Business Council</td>
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Foreword

This Brunei Darussalam Standard (Piawai Brunei Darussalam) PBD was prepared by Technical Committee on Tourism for accommodation.

This standard is also referred with the standard requirements of ASEAN Homestay Standard published on January 2016. It is also representing the Brunei Darussalam’s unique establishment of premises for the purpose of tourism accommodations by showcasing local culture and tradition, handicraft, cuisine and nature. The establishment of the standard shall increase the quality of services, facilities and management system of the homestay.

References

Association of Southeast Asian Nations (ASEAN). 2016, *ASEAN Homestay Standard*, ASEAN Secretariat Jakarta
Specification

1.1 Scope
This Brunei Darussalam Standard specifies the requirements for the homestay, where guests will stay with the host’s family and experience the everyday way of life of the family and community. The standard also focus on the essential criteria that stated in the ASEAN Homestay Standard (host, accommodation, activities, authenticities, management, location, safety and security, marketing and sustainability principles) with additional following criteria that is tailored to Brunei Darussalam’s customs, culture and it’s community that comprises of different ethnic groups.

1.2 Terms and Definitions
The terms and definitions applied in this standards are as follows:

1.2.1 Attraction
A place of interest and leisure where guests visit and experience typical and inherent environment which exhibit cultural and historical values such as significant historic sites, performing arts institutions, traditional food & entertainment, handicraft centers, local industries and natural locations.

1.2.2 Authenticity
The product should be genuine, unadulterated, original activities to give authentic local culture and nature experience to the guests.

1.2.3 Basic First Aid
The basic of emergency care and treatment of an injured or ill guest before professional medical care is available.

1.2.4 Biodiversity
The existence of wide varieties of flora and fauna species in their natural environment.

1.2.5 Booking
Making a reservation for homestay services via the appropriate communication medium, such as the Internet, fax, phone and booking form etc.

1.2.6 Code of Conduct
A set of rules pertaining to the proper practices and behavior between guests and hosts. The guests and host should observe and abide by the Cultural and Religious sensitivities as well as to be aware and practice the code of conduct of the “dos and don’ts“. The Code of Conduct is to instill the appropriate behavior of guests suitable for the particular environment.

1.2.7 Communal Activity
Social community activities reflecting villagers’ close co-operations for example, doing cleaning campaigns and joint preparations before an event.